



Accessibility Policy

This is the official accessibility policy for the Intellisell software on which this site has been developed. If you have any questions or comments please contact the owners of this site with the contact methods provided.

We work to make Intellisell websites as accessible as possible for all audiences, including those with visual impairments or other disabilities. It is our goal to make e-commerce software that is usable and accessible. This site is built to conform to the latest web standards and validation, details of which can be found below.

Access Keys

The following UK government recommended access keys are used on this site:

- S – Skip navigation
- 4 – Search
- 8 – Terms and Conditions
- 0 – Access Key Details

Standards Compliance

All pages on this site that are subject to the extent of this policy are WCAG-A, WCAG-AA and WCAG-AAA tested to the rules of the W3C Web Content Accessibility Guidelines.

All pages on this site that are subject to the extent on this policy are designed to be compliant with the standards set out in the W3C XHTML 1.0 Strict and W3C CSS Level 2.1 Specifications, parts of the W3C CSS Level 3 Specifications are also in use but are not necessary to display the website correctly.

Where possible we try to meet the requirements of all standards used but can't guarantee a 100% success rate on any of these, future updates will address the issues highlighted by our automated software to ensure we are doing the most we can to increase our support of standards.

Many W3C guidelines are intentionally vague and cannot be tested automatically, in these cases compliance is a judgement call made by our developers and as such we cannot guarantee that all of these standards are correctly enforced.

Images

All content images used in this site include descriptive ALT attributes. Purely decorative graphics include no ALT attributes. All Images are optimised for fast download times and modern browsing, there are known issues with internet explorer 6 displaying some of these optimised images.

Videos

All videos are designed to be played using the latest version of Adobe's Flash player; if you do not have this you may be unable to play videos on our website.

Ravensden Plc

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Registered in England and Wales number 1206928.



Visual Design

This site uses cascading style sheets for visual layout. If your browser does not support style sheets at all you should still be able to view the site in plain text, however we cannot guarantee this.

Scripting

This website uses JavaScript to enhance the experience and the capabilities of the site; if you have JavaScript disabled or are using a browser that does not support this you may have trouble using many of the features or the site itself.

Browser Support

This site is developed to support the following browsers; the site is also developed to support all standards compliant browsers, some of which may not be listed here.

- Internet Explorer 7 & 8 for Windows
- Firefox 3 & 4 for Windows and Macintosh
- Safari 4 & 5 for Windows and Macintosh
- Opera 10 for Windows
- Google Chrome
- Mobile Safari for Macintosh Mobile OS (iPad only)

Device Support

Currently we support the following devices.

- Personal Computers and Laptops running at a minimum resolution of 1024x768, running Windows XP or greater.
- Macintosh Computers and Laptops running at a minimum resolution of 1024x768, running Mac OS X.
- Apple iPad running the latest firmware (with loss of video and order upload support).

Extent of this Policy

This policy is limited to the pages and features of this site that are maintained by Intellisell, all modifications and additions made by a 3rd party or on request of a 3rd party are not covered by this policy.

Michael Papé
Director
November 2016

ACP Version 2.0

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