



Cookie Policy

Our websites www.ravensden.co.uk and www.ravensdenonline.com use cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website, to recall your preferences when you return to our website, [to monitor and process orders] and also allows us to improve our site. By continuing to browse the site, you are agreeing to our use of cookies.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

Strictly necessary cookies. These are cookies that are required for the operation of our website.

Analytical/performance cookies. They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

Functionality cookies. These are used to recognise you when you return to our website. This enables us to personalise our content for you.

Targeting cookies. These cookies record your visit to our website, the pages you have visited and the links you have followed. We may use this information to make our website more relevant to your interests.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below. We consider that the collection and use of these cookies is necessary on the lawful basis for the legitimate interests of our business and in your legitimate interests. Please refer to our Privacy Notice for further information about the lawful basis for our use of Cookies under the General Data Protection Regulation and Data Protection Act 2018.

Ravensden Plc

Ravensden Farm, Bedford Road, Rushden, Northamptonshire. NN10 0SQ. England.
T +44 (0) 1933 356221 | F +44 (0) 1933 410108 | E office@ravensden.co.uk | www.ravensden.co.uk
Registered in England and Wales number 1206928.



Cookie Purpose and when it expires

_utma This Google Analytics cookie which keeps track of the number of times a visitor has been to the site, when their first visit was and when their last visit occurred.. We retain this data for two years.

_utmb This Google Analytics cookie helps calculate how long a visit takes by collecting a timestamp of the exact moment in time when a visitor enters the site.

We retain this data for 30 minutes.

_utmc This Google Analytics cookie helps calculate how long a visit takes by collecting a timestamp of the exact moment in time when a visitor leaves the site. It stays for 30 minutes for another page view to happen, and if it doesn't, it expires. We retain this data until the end of the browsing session.

_utmt This Google Analytics cookie is used to throttle the request rate for the service, limiting the collection of data on high traffic sites. We retain this data for 10 minutes.

_utmv This Google Analytics cookies classifies each visitor to the site. This assists with segmentation and data experimentation We retain this data indefinitely.

_utmz This Google Analytics cookie keeps track of where the visitor came from, what search engine was used, what link was clicked on, what keywords used, and where in the world the site was accessed from. We use this data until the end of the session.

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control. These cookies are likely to be analytical/performance cookies or targeting cookies.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or some parts of our website or use all of the facilities on our website.

Michael Papé
Director

9th July 2019

CP Version 1.0

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